

**EXHIBIT "A"**

-----Original Message-----

**From:** Bowler Roland-AR8032  
**Sent:** Tuesday, July 31, 2001 3:36 PM  
**To:** Cho Han-W17871; McNeela Tom-WTM011  
**Subject:** CS11370 - Voice Announcement for Incoming Calls; New Patent Application  
**Importance:** High

Gentlemen,

Please provide a fax number so that I can send some preliminary patent drawings for your review. I will also send shortly a soft copy of a draft patent specification with some brief instructions.

Thank you for your assistance with this important matter.

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